MCEC CATERING DRESS AND STYLE GUIDE



Catering Dress and Style Guide

All Public Spaces within MCEC

Where food safety rules apply, we must live by them. Here's the fine print;

HAIR

- When serving food, hair that is long must be tied into a bun, if you have shorter hair then it should be tied back so it is kept off your face (Setups must have hair tied back for safety reasons).
- Hair accessories (e.g. hair ties and bobby pins) should be of a similar shade to your hair, or black.
- Avoid obvious streaking, shading or extreme hair colour. If you choose to colour your hair, we ask that you
 maintain the colour to keep it looking professional.
- Facial hair is fine just ensure beards and moustaches are neatly trimmed and styled or clean shaven

Please refer to images below





JEWELLERY & PIERCINGS

- Wearing a ring is ok, if you are serving food it needs to be a band without any stones.
- Wearing a watch or Fitbit is ok, we just ask that it's either gold, rose gold, silver, black or white
- Wearing a solid bangle is ok, we just ask that it's either gold, rose gold or silver. No bracelets or charms.
- Wearing a necklace or pendant is ok, we just ask that it's either gold, rose gold or silver. Pendant is to be no larger than 1.5cm in size
- Earrings are ok, just ensure the jewellery is not oversized. Studs are to be no bigger than your ear lobe (only wear studs and sleepers with a maximum of 2 earrings per ear)
- No facial piercings including tongue piercing
- Using tape to cover jewellery is not acceptable. Items must be removed
- Use common sense with regards to jewellery, if there is a chance you might get it caught on something or worse, that it falls off into someone's food, then it is best not to wear it!
- All jewellery that is permitted to be worn is to be kept to a minimum.

SHIRTS, PANTS, SOCKS, APRON

- In your role, you are provided with a clean pressed shirt, pants and apron
- Shirts must be tucked in at all times (unless you are working in set ups)
- Your apron is to be worn at full length, with the straps crossed neatly on the back
- When you are having a rest room break, take your apron off
- Grey apron is for all day events, blue apron for gala events and dinners
- Ties are required to be worn with the top button done up and the tie covering the top button for all dinners
- Undergarments should not be seen through your uniform
- Black business socks should be worn

HIJAB, CHADOR, NIQAB, BURQA OR OTHER RELIGIOUS GARMENT

 Yes, yes, yes and yes! MCEC is an inclusive and diverse organisation that respects employees' religious beliefs. If it is custom for you to wear a Hijab, Chador, Niqab, Turban or other religious garment, then it is fine to wear it to work. We just ask that it be black or a similar colour to your uniform

Disclaimer

Non-compliance may result in disciplinary action with your Manager

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FINGERNAILS

- Keep your nails clean and short length.
- No nail polish, shellac, acrylic or gel nails due to food hygiene and the possibility that they could chip and go into the food

MAKEUP

When wearing make-up, we just ask that you wear neutral colours which are subtle

SHOES

- Should be Black leather style, closed toe dress shoes, with a leather upper and a flat heel. Coloured stitching is not permitted. (No runners, ballet flats or casual style shoes e.g. Vans, Converse, Sketchers)
- We suggest slip-resistant shoes to avoid a fall if working in the kitchen or in set ups
- Keep them clean, polished and in good condition!
- Recommended stores (Athlete's foot, Totally work wear, Myer, Target, Big W)
- Recommended brands (Ascent, Hush Puppies, Clarks, Diana Ferrari, Rockport, Portland, Grosby, Bata)



HATS

If a hat is required e.g. working outdoors in the direct sunlight, wear the hat provided by MCEC.

HAVING A BABY?

 Congratulations! Speak to your manager so we can assist with dress and work requirements to ensure your comfort and safety.

NAME BADGES

 Don't miss out on being recognised for your awesome work! Make your name badge your own, wear it at all times while on shift, on the upper right side of the uniform. Name badges will be issued to all employees with the exception of chefs.

TATTOOS

Tattoos don't need to be covered up, we just ask that you treat tattoos as you would speech – if you wouldn't say it at work, then we don't want to see it (no offensive tattoos).

HYGIENE

- It's important to smell nice for your shift. Using effective antiperspirant deodorant and/or a lightly fragranced perfume/aftershave will help with this.
- Food safety is a priority so ensure you regularly wash your hands.
- Leave the gum at home it's not a good look to be chewing while on shift.

Items you are required to carry for all shifts

- Pen
- Waiter's friend
- Swipe card
- Staff ID

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